# Certificate of Achievement

WE ARE PROUD TO PRESENT THIS CERTIFICATE TO

# Ifeanyi Eleonu

## CERTIFIED CONTACT CENTRE SPECIALIST (CCCS)

UPON SUCCESSFUL COMPLETION OF THE PAN AFRICAN CONTACT CENTRE EXCELLENCE PROGRAM CERTIFYING THAT HE/SHE HAS ACQUIRED THE SATISFACTORY AND REQUISITE KNOWLEDGE & SKILL TO MANAGE A CONTACT CENTRE AND DELIVER GREAT CUSTOMER SERVICE EXPERIENCE TO CUSTOMERS IN THE INTEREST OF CUSTOMER SATISFACTION & LOYALTY.

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